

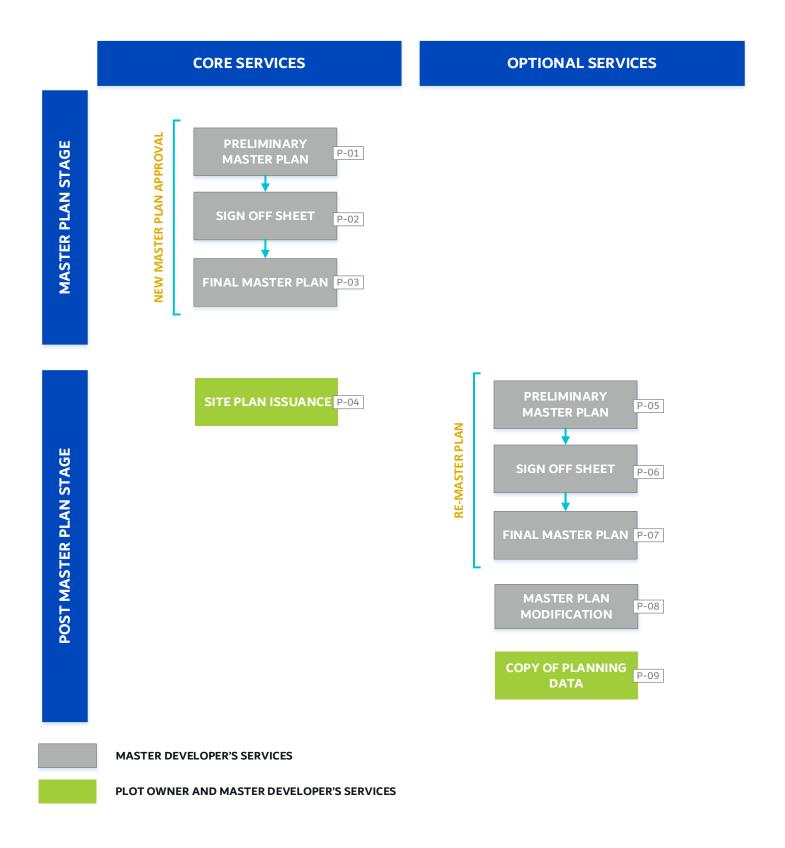


PLANNING SERVICES' ID CARDS

ISSUE NO. 5

DATED: DECEMBER 2021

PLANNING SERVICES MAP



Service ID Name	PRELIMINARY MASTER PLAN – NEW MASTER PLAN	Service ID No. P-01
	This service enables the customer to get the required approvals on the concept master plan, which	
Description	is the first stage in a new master plan approval process.	
Description	The Concept Master plan is a document that describes the general	vision of a project, its goals and
	objectives, and should include narratives, subdivisions and maps.	
Requester	Master Developer, Appointed Consultant from the Master Develop	er
Service Deliverables	Approval on the Preliminary Master Plan	
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildin	ng 1 - Ground Floor
	Customer Service Center: Monday to Thursday (7.30 am to 2.30 pi	m) - Friday (7.30 am to 12
Service Delivery Hours	Noon)	
Estimated Time to Deliver	10 Working Days	
Service Fees	NA	
	1. Master Plan Approval Request (to be submitted by the regist	ered Consultant)
	2. Preliminary Master Plan, as per Master Planning Guidelines, 2	L soft copy (PDF, CAD & Excel)
Required Documents	3. Consultant Appointment Letter (if applicable)	
	4. Preliminary Master Plan Review Checklist	
	Customer Service Center Apply Receive F	
How to Apply	 Approach DDA's customer service center Submit the required documents 	ck within the estimated time

Service ID Name	SIGN OFF SHEET – NEW MASTER PLAN	Service ID No.	P-02	
	A document that is used to show the final subdivision plan of a project. It shows a map of the			
	project and different sub plots with a plot identity / number along with a table sho			
Description	information of each plot such as area GFA, height, land use, etc.			
	This document is represented in the form of a template that is sign	gned by the Mast	er Developer,	
	Consultant and Dubai Development Authority			
Requester	Master Developer, Appointed Consultant from the Master Develop	er		
Service Deliverables	Authority Sign Off Sheet			
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildir	ng 1 - Ground Floo	or	
Samina Dalinami Hanna	Customer Service Center: Monday to Thursday (7.30 am to 2.30 pr	m) - Friday (7.30 a	am to 12	
Service Delivery Hours	Noon)			
Estimated Time to Deliver	15 Working Days			
	Initial submission: AED 45,000			
Service Fees	• Re-submission: Third submission will be charged at AED 45,00	0		
Service rees	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	ovation Dirham" is a	oplicable per	
	transaction			
	Master Plan Approval Request			
Required Documents	2. Subdivision Plan (soft copy PDF & CAD)			
Required Documents	3. Plot Information Excel Sheet (Land Use Budget)			
	4. SOS Master Plan Review Checklist			
How to Apply		Receive Feedback ceive feedback within the	estimated time	

Service ID Name	FINAL MASTER PLAN – NEW MASTER PLAN	Service ID No.	P-03	
	This service enables the customer to get the required approvals on the final master plan, which is			
Description	the final stage in a new master plan approval process.			
Description	The Final Master Plan is a comprehensive report providing overall	strategy to develo	p a particular	
	project/area. It includes all of the previous stages and provides fin	al findings		
Requester	Master Developer, Appointed Consultant from the Master Develop	er		
Service Deliverables	Final Sign Off Sheet			
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildi	ng 1 - Ground Flo	or	
Camilea Dalinami Hanna	Customer Service Center: Monday to Thursday (7.30 am to 2.30 p	m) - Friday (7.30	am to 12	
Service Delivery Hours	Noon)			
Estimated Time to Deliver	12 Working Days			
	 Initial submission: The balance of 1 fils/ sq.ft of GFA (Minimur 	n: AED 85,000 an	d	
	Maximum AED 500,000).			
Service Fees	• Re-submission: Third submission will be charged at AED 15,00	0.		
	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	ovation Dirham" is a	pplicable per	
	transaction			
	1. Master Planning Approval Request to be submitted by registere	ed Consultant		
Required Documents	2. Final Master Plan as per Master Planning Guidelines, 1 soft copy (PDF, CAD & Excel)			
	3. NOCs from relevant Authorities			
	4. <u>Final Master Plan Review Checklist</u>			
	Customer Service Center Apply Pay Fees	Receive Feedback		
		- []		
How to Apply		Q.		
	3	ceive feedback within the	estimated time	
	service center 4. Acknowledgement of receiving 2. Submit the required documents application will be sent			
	, spp. cation in the same			

Service ID Name	SITE PLAN ISSUANCE	Service ID No.	P-04	
	This service enables the customer to request to issue Site Plan for the first time for a Plot.			
Description	The Site Plan is a legal document issued in the plot owner's or less	ee's name used w	nen designing	
Description	a parcel of land in order to obtain the necessary construction approv	vals from concerne	ed Authorities	
	and/or to register the plot in Dubai Lands Department.			
Requester	Plot Owner, Master Developer, Plot Owner Representative			
Service Deliverables	Site Plan			
Service Request Channels	Online, Customer Service Center at Dubai Studio City - Commercia	al Building 1 - Gro	und Floor	
	Customer Service Center: Monday to Thursday (7.30 am to 2.30 p	m) - Friday (7.30	am to 12	
Service Delivery Hours	Noon)			
	Online: 24/7			
Estimated Time to Deliver	2 Working Days			
	AED 1,000 per Site Plan			
Service Fees	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	vation Dirham" is ap	pplicable per	
	transaction			
	1. Site Plan Request (if case of applying through customer service	.)		
	2. Copy of valid Emirates ID if the owner is individual resident or o	copy of valid Passp	ort if the	
Required Documents	owner is individual non-resident or copy of valid Trade License if the owner is corporate (non-			
Required Bocaments	government)			
	3. Copy of Title Deed (if not owned by Master Developer)			
	4. NOC from Master Developer (if case of lease only)			
Notes	If the Title Deed is in the name of shared owners of sorted propert	ies primarily on th	ne ground,	
	copy of Dubai Lands Department recent site plan (in the name of t	he developer) to l	oe submitted	
	Oultre			
	Online			
	Apply Pay Fees	Receive Feedback		
		—(🕫) ——		
	Open DDA portal (Link) S. Pay the applicable fees 7. R			
	2. Clials on Site Dlan Decuses	eceive feedback within th me	e estimated	
	Complete the application application will be sent			
How to Apply	4. Upload the required documents			
	Customer Service Center			
	Apply Pay Fees	Receive Feedback		
		—([-]		
	Approach DDA's customer 3. Pay the applicable fees 5. F	Receive feedback within th	ne estimated	
	5. Tay the applicable rees	ime		
	Submit the required documents application will be sent			

Service ID Name	PRELIMINARY MASTER PLAN – RE-MASTER PLAN	Service ID No.	P-05
	This service enables the customer to get the required approvals on	the concept mast	er plan, which
Description	is the first stage in a new master plan approval process.		
Description	The Concept Master plan is a document that describes the general	vision of a project	, its goals and
	objectives, and should include narratives, subdivisions and maps.		
Requester	Master Developer, Appointed Consultant from the Master Develop	per	
Service Deliverables	Approval on the Preliminary Master Plan		
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildi	ng 1 - Ground Flo	or
Camilas Ballasan Hassa	Customer Service Center: Monday to Thursday (7.30 am to 2.30 p	m) - Friday (7.30 a	am to 12
Service Delivery Hours	Noon)		
Estimated Time to Deliver	10 Working Days		
Service Fees	NA		
	Master Plan Approval Request (to be submitted by the register.)	tered Consultant)	
Description I Description	2. Preliminary Master Plan, as per Master Planning Guidelines,	1 soft copy (PDF,	CAD & Excel)
Required Documents	3. Consultant Appointment Letter (if applicable)		
	4. Preliminary Master Plan Review Checklist		
How to Apply	— ②	Feedback back within the estimated	time

Service ID Name	SIGN OFF SHEET – RE-MASTER PLAN	Service ID No.	P-06
	A document that is used to show the final subdivision plan of a	project. It shows	a map of the
	project and different sub plots with a plot identity / number a	long with a table	showing the
Description	information of each plot such as area GFA, height, land use, etc.		
	This document is represented in the form of a template that is si	gned by the Mast	er Developer,
	Consultant and Dubai Development Authority		
Requester	Master Developer, Appointed Consultant from the Master Develop	oer	
Service Deliverables	Authority Sign Off Sheet		
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildi	ng 1 - Ground Flo	or
Service Delivery Hours	Customer Service Center: Monday to Thursday (7.30 am to 2.30 p	m) - Friday (7.30 a	am to 12
Service Delivery Hours	Noon)		
Estimated Time to Deliver	15 Working Days		
	Initial submission: AED 45,000		
Service Fees	Re-submission: Third submission will be charged at AED 45,00	00	
Service rees	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	ovation Dirham" is a	oplicable per
	transaction		
	1. Master Plan Approval Request		
Required Documents	2. Subdivision Plan (soft copy PDF & CAD)		
	3. Plot Information Excel Sheet (Land Use Budget)		
	4. SOS Master Plan Review Checklist		
How to Apply	Customer Service Center Apply Pay Fees 1. Approach DDA's customer 3. Pay the applicable fees 5. Receiving application will be sent	Receive Feedback eive feedback within the e	stimated time

Service ID Name	FINAL MASTER PLAN – RE-MASTER PLAN	Service ID No.	P-07
	This service enables the customer to get the required approvals on the final master plan.		
Description	The Final Master Plan is a comprehensive report providing overall	strategy to develo	p a particular
	project/area. It includes all of the previous stages and provides fina	al findings	
Requester	Master Developer, Appointed Consultant from the Master Developer		
Service Deliverables	Final Sign Off Sheet		
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildi	ng 1 - Ground Flo	or
Samilea Dalivanu Haure	Customer Service Center: Monday to Thursday (7.30 am to 2.30 pr	m) - Friday (7.30	am to 12
Service Delivery Hours	Noon)		
Estimated Time to Deliver	12 Working Days		
	• Initial submission: The balance of 1 fils/ sq.ft of GFA (Minimur	n: AED 85,000 an	d
	Maximum AED 500,000).		
Service Fees	Re-submission: Third submission will be charged at AED 15,00	0.	
	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	ovation Dirham" is a	pplicable per
	transaction		
	1. Master Planning Approval Request to be submitted by registere		
Required Documents	2. Final Master Plan as per Master Planning Guidelines, 1 soft cop	y (PDF, CAD & Ex	ccel)
.,	3. NOCs from relevant Authorities		
	4. Final Master Plan review Checklist		
How to Apply		Receive Feedback eive feedback within the e	stimated time

Service ID Name	MASTER PLAN MODIFICATION	Service ID No.	P-08
	This service enables the customer to modify a plot within an approve	ed Master Plan an	d incorporate
Description	changes that may or may not have a significant impact on the overall project, such as gross fl		
Description	area modification, subdivision modification, design guidelines	modification and	plot access
	modificationetc.		
Types	Minor Master Plan Modification, Major Master Plan Modification		
Requester	Master Developer, Appointed Consultant from the Master Develop	er	
Service Deliverables	Modification Approval		
Service Request Channels	Customer Service Center at Dubai Studio City - Commercial Buildir	ng 1 - Ground Floo	 or
	Customer Service Center: Monday to Thursday (7.30 am to 2.30 pr	n) - Friday (7.30 a	am to 12
Service Delivery Hours	Noon)		
	Minor Master Plan Modification: 5 Working Days		
Estimated Time to Deliver	Major Master Plan Modification: 10 Working Days		
	Initial Submission: AED 1,000		
	• If Minor Modification: the balance of AED 1,000 for first 3 plots, AED 200 for additional p		
	 If Major Modification: 1 fils/sq. ft of GFA (Minimum: AED 25,0 	000 and Maximum	: 500,000)
Service Fees	 Re-submission: Third submission will be charged at AED 25,00 	0	
	An additional fee of AED 10 as "Knowledge Dirham" and AED 10 as "Inno	vation Dirham" is a	pplicable per
	transaction		
	Master Plan Modification Request		
	2. Description of proposed modification		
	3. Subdivision Plan (before and after modification)		
Required Documents	4. Land Use Budget Sheet before and after modification (soft co	opy in excel & PDI	=)
	5. NOC from Master Developer		
	6. Revised Plot Development Guidelines (if applicable)		
	7. Master Plan Modification <u>Checklist</u>		
	Master Plan Modification is required for any of the following chang	es:	
	Change in GFA		
Note	Land Use Change		
Note	 Reconfiguration of: Plot/ROW/Utility/Landscaping 		
	Subdivision & Merge of Plots		
	Design Guidelines Modification		
	Customer Service Center		
	Castonier Service Center		
	Apply Pay Fees	Receive Feedback	
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How to Apply			
	Approach DDA's customer 3. Pay the applicable fees 5. Rece	eive feedback within the e	stimated time
	service center 4. Acknowledgement of receiving		
	Submit the required documents application will be sent		

Service ID Name	COPY OF PLANNING DATA	Service ID No. P-09	
Description	This service enables the customer to request for a soft copy of a specific area under DDA's		
Description	jurisdiction		
Requester	Plot Owner, Master Developer, Plot Owner representation	ve	
Service Deliverables	Drawing(s)		
Service Request Channels	Customer Service Center at Dubai Studio City - Commer	cial Building 1 - Ground Floor	
Service Delivery Hours	Customer Service Center: Monday to Thursday (7.30 am to 2.30 pm) - Friday (7.30 am to 12		
Service Delivery Hours	Noon)		
Estimated Time to Deliver	2 Working Day		
	AED 500		
Service Fees	An additional fee of AED 10 as "Knowledge Dirham" and AED	10 as "Innovation Dirham" is applicable per	
	transaction		
Required Documents	Copy of Drawing(s) Request		
How to Apply	Apply Pay Fees 1. Approach DDA's customer service center 2. Submit the required documents Pay Fees Apply Pay Fees Acknowledgement of receiving application will be sent	Receive Feedback 5. Receive feedback within the estimated time	